

# TOWNSEND



## EMERGENCY STORM SERVICES

- Townsend provides emergency response and restoration services for utilities and municipalities following hurricanes, floods, icestorms and other natural disasters utilizing years of experience in responding to these events.
- The Townsend Corporation is a privately-held company founded in 1945, The company operates in more than 20 states with over 2,000 full-time employees and over 3,000 vehicle assets across the United States.
- Extensive equipment and manpower resources throughout the country, coordinated by a focused and experienced Storm Response Center help provide timely, responsive mobilization of crews to storm or disaster areas for line clearing, power restoration, and debris removal.
- Townsend crews show up fully equipped and ready to spring into action, supported by a logistics team that coordinates with the utilities emergency response team.
- A Storm Response Contract with Townsend can go a long way towards ensuring the support your customers need if danger ever strikes.
- Emergency electrical system restoration services include:
  - Line Construction and Repair
    - Distribution, Transmission, Substations
  - Tree and Vegetation Services
    - Line Clearing
    - Hazard Tree Removal
    - Debris Removal & Processing

**Emergency Storm Response Call Center  
877-468-3010**

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## EMERGENCY STORM SERVICES CORE VALUES

- **SAFETY:** Safety is our most important value – it always has been and always will be. We are nationally-known as a safety leader in the industry. We are proud of our long commitment to a drug free, safe work environment. Our record sets the bar nationally. This value speaks to our commitment to our employees. We know that our associates work to live, not live to work. Therefore, we are committed to ensuring that every employee goes home every night.
- **EXCELLENCE:** We bring the best people, the best equipment and management practices, and a proven track record to the assignment. Our combination of well-trained, experienced professionals, a large fleet of specialized equipment and extensive resources is second to none. Townsend provides value-driven performance each and every time.
- **INTEGRITY:** One of our greatest assets is our reputation. With nearly 70 years of industry experience and expertise, we adhere to the highest ethical standards as we meet client needs. Townsend Corporation stands by a work ethic and reputation for being a partner that can be trusted.
- **CHARACTER:** We expect our leadership and field personnel to conduct themselves at all times as professionals and experts in their respective fields. As a team, our reputation is important to us and how we approach each and every client and project.
- **ACCOUNTABILITY:** Accountability in serving our client's needs safely, efficiently, and dependably is the cornerstone of our reputation. We are committed to reliability, responsiveness and customer-centered solutions.

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